



ServeMe^{POS}

- FEATURES OVERVIEW





About ServeMe POS

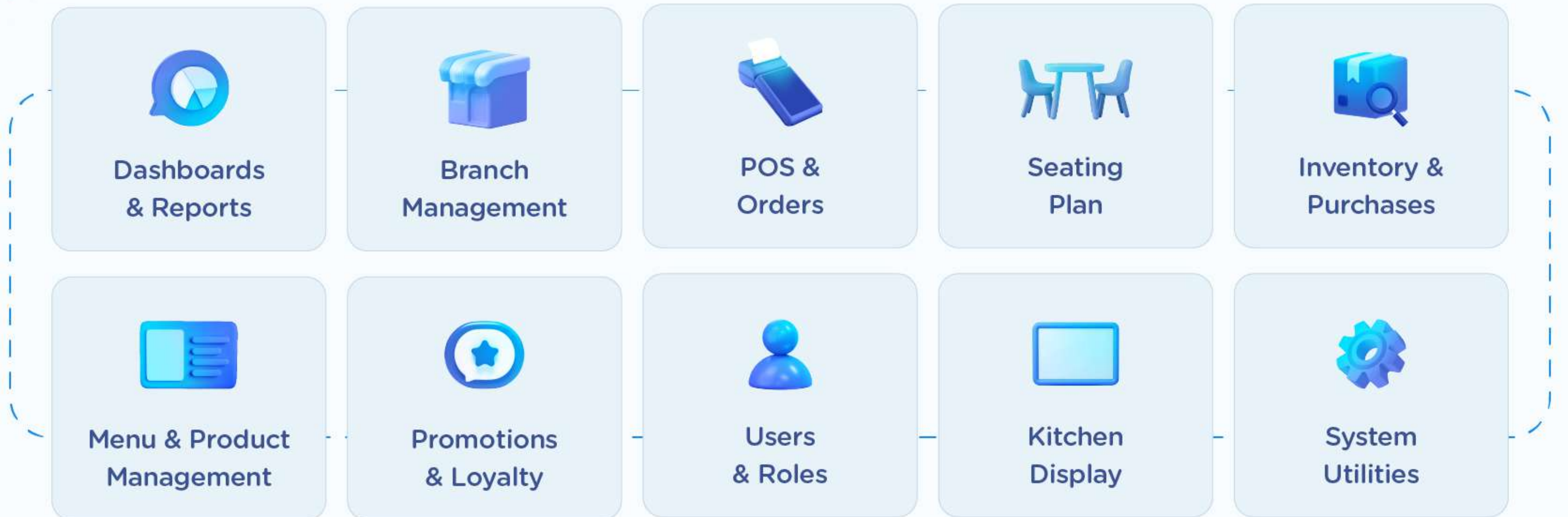
Streamline your restaurant and café operations with an all-in-one cloud-based POS solution designed for cafés, restaurants, and multi-branch operation. Manage sales, inventory, customers, orders, payments, and reporting from a single platform while gaining real-time visibility into your business.

From counter service and dine-in management to advanced inventory control and multi-branch operations, our POS system helps improve efficiency, enhance customer experiences, and support business growth at every stage.





Core Modules and Features



Dashboards and Reports

- Sales overview, total revenue, and average order value
- Top-selling products and low-stock alerts
- Comprehensive reports: Sales, Payments, Taxes, Cash Flow, Ingredients

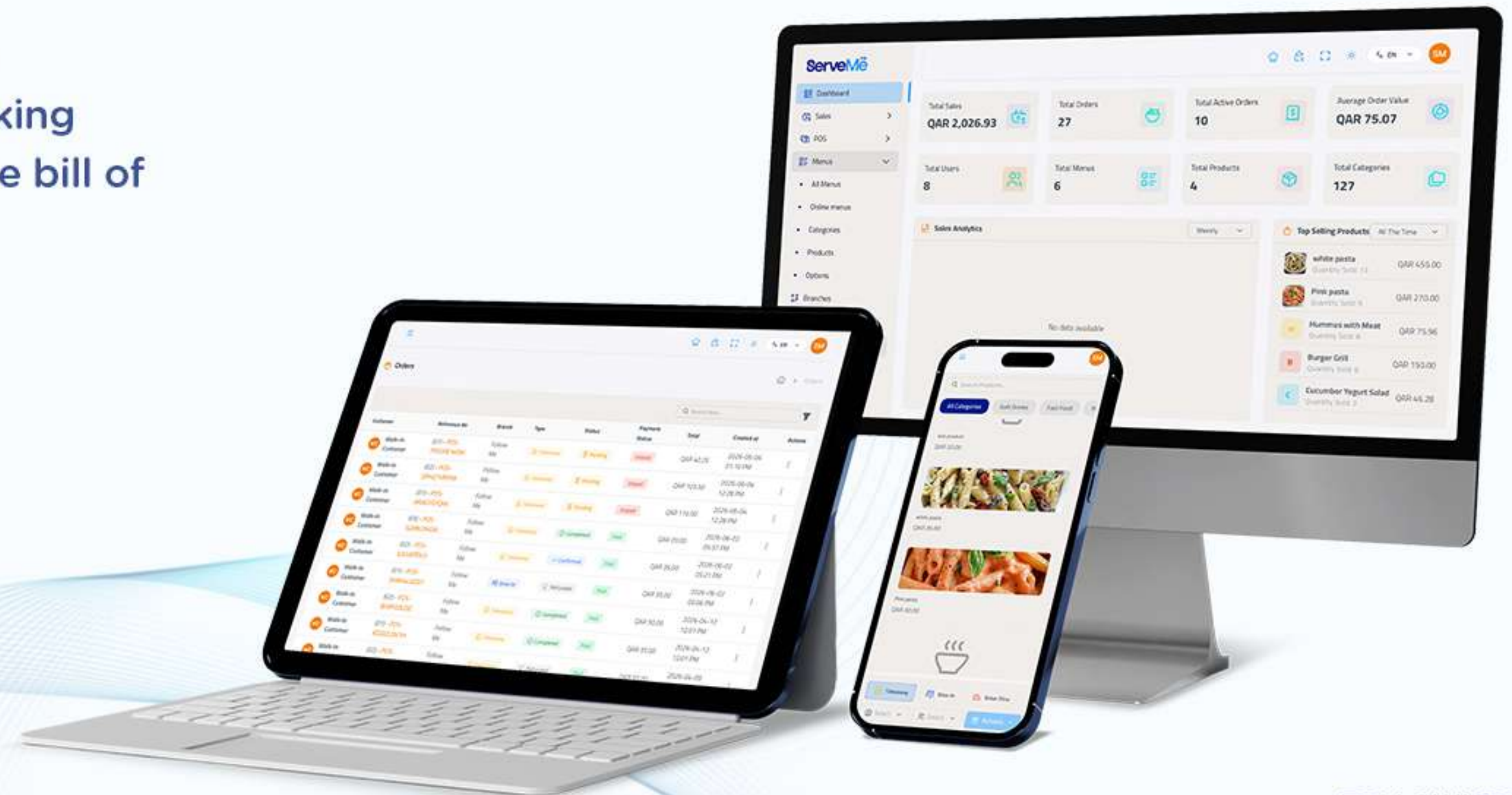
Branch Management

- Unlimited branches with unique configuration
- Branch-specific currencies, time zones, and payment types
- POS closing cash difference control



POS and Orders

- Dine-in, Takeaway, Pickup, Drive-Thru, and Catering orders
- POS Viewer with product search, categories, and cart summary
- Table Viewer with live floor and zone layout
- Merge, split, or transfer tables seamlessly
- Waiter assignment order tracking
- Kitchen Viewer for preparing and ready orders
- Cash-in and Cash-out logging with reason tracking
- Pay at table functionality (customer can pay the bill of the table from the qr code).





| Sales Management

Order Details and status:

Get complete visibility and control over every customer order from creation to completion. Staff can easily monitor order progress in real-time, ensuring efficient kitchen operations and excellent customer service.

Order Payments:

The Order Payments module streamlines payment collection by supporting multiple payment methods while maintaining complete transaction records.

Order Invoices:

This module automatically generates professional invoices and receipts for every transaction, ensuring accurate billing and financial transparency.

Sales Return Reasons:

The Sales Return Reasons module helps businesses track, analyze, and manage product returns and order cancellations by recording standardized return reasons.

Seating Plan

- Floors → Zones → Tables hierarchy
- Custom table shapes, capacities, and live statuses
- Merge, Split, and Assign tables dynamically

Inventory and Purchases

- Ingredients with units, costs, and low-stock alerts
- Supplier management per branch
- Stock movements: in, out, spoil, adjust, transfer
- Purchase orders with expected vs received comparison
- Automatic ingredient deduction via recipe linkage



Menu & Product Management

- Multiple menus per branch
- QR Menu Sharing System with Online Ordering Support
- Products with pricing, translations, media
- Recipe builder with ingredient quantity and loss percentage
- Customizable product options with ingredient impact



Promotions & Loyalty

- Create promotions with Discounts and Vouchers
- Integrated Loyalty Points system for customer retention
- Customer management with purchase history tracking





| Users & Roles

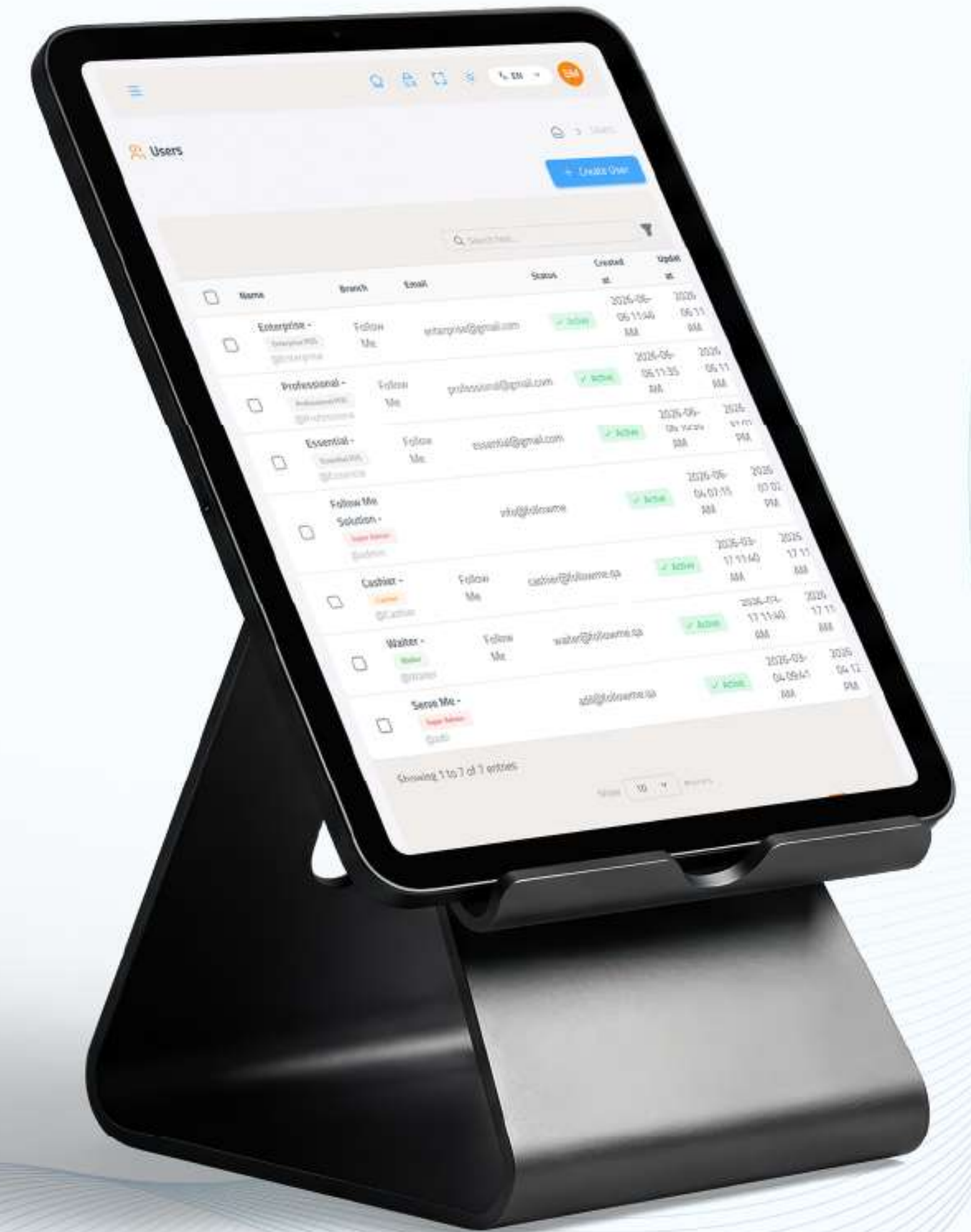
- Five Roles: Admin, Manager, Cashier, Waiter, Kitchen
- Fine-grained permission control for each module

| Taxes & Fees

- Inclusive, Exclusive, and Compound tax structures
- Global or branch-specific configuration
- Order-type-specific tax and fee settings

| System Utilities

- Media Manager (images, documents, audio, video)
- Multi-language with full RTL support
- System Settings: App, Mail, Currency, Language, and more
- Live currency rate integration
- Authentication and detailed activity logs



Our Packages



Choose the package that best suits your business needs

Starting from **QAR 3200/Year**

	Essential	Professional	Enterprise
Best For	Cafés, kiosks, small restaurants	Restaurants, cafés & dine-in operations (1 branch)	Restaurant groups & multi-branch operations (up to 2 branches)
Included Features	- Cloud POS System 1 POS Terminal - Menu Management - Customer Display - Cash & Card Payments - Inventory Management - Customer Management - Discount & Promotion Management - Daily & Monthly Reports - Cloud Backup 2 POS Users (Cashier/Owner Access) - Email Support	Everything in Essential POS, plus + 2 POS Terminals - Up to 5 POS Users - Sales Dashboard - Table Management with Pay-at-Table Functionality - Waiter Order Taking - Kitchen Order Tickets (KOT) - Delivery Order Management - Advanced Inventory Management - Purchase Management - QR Digital Menu - Branch Performance Reports - Email Notifications	Everything in Professional POS, plus + 2 POS Terminals - Support for Up to 2 Branches - Up to 10 Users per Branch - Multi-Branch Management - Centralized Management Dashboard - Cash, Card & Online Payments - Custom Reports - Loyalty Program - Membership Management - Voucher System - Corporate Accounts - Accounting Integration - Mobile Owner Dashboard - Remote Owner Dashboard (Web & Mobile Access) - Email & WhatsApp Support

All plans include cloud backup and remote acces. Features limits may vary as your business grows.



Thank you

We are looking forward to hear from you

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